

Terms of Use

YourCargoContact Website

Last Updated: 13 November 2025

Version 1.0

We, Your Cargo Contact BV, maintain the web pages located at yourcargcontact.com (the “**Website**”). These Terms of Use (“**Terms**”) govern your access to and use of the Website. Please read these Terms carefully before using the Website. By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, please do not use the Website.

1. Purpose of the Website

The Website is maintained by Your Cargo Contact BV to provide general information about its activities and services. Certain features of the Website, including the Dashboard and online tools, are accessible only to registered users with an account.

For non-registered users, the Website is intended solely for informational purposes. Registered users may access additional online services as described in these Terms.

2. Use of the Website

You agree to use the Website only for lawful purposes and in accordance with these Terms. You must not:

- Use the Website in any way that could damage, disable, or impair its operation;
- Attempt to gain unauthorized access to the Website or its servers;
- Use the Website to transmit any malicious code, spam, or harmful content;
- Reproduce, distribute, or exploit any content from the Website without prior written consent from Your Cargo Contact BV.

3. User Accounts and Login Access

Some features of the Website are accessible only to users who have been provided with login credentials by Your Cargo Contact BV. If you create an account or receive login details, you agree to:

- keep your username, password, and authentication details strictly confidential;
- not share your account with any third party;
- ensure that all information you provide within your account remains accurate and up to date;
- notify Your Cargo Contact BV immediately of any actual or suspected unauthorized use of your account.

Your Cargo Contact BV may suspend or terminate access to any user account at its sole discretion, including due to misuse, security concerns, or breach of these Terms.

4. Dashboard Services

Registered users may access a personalised Dashboard offering various operational and shipment-related tools, including:

- obtaining freight quotes;
- viewing the current status of shipments;
- accessing information on actual flights;
- generating reports that provide an overview of ongoing shipments;

Any freight quotes, shipment status information, flight data, or tools provided through the Website:

- are provided for operational convenience only;
- may rely on third-party systems and may not always be up to date;
- do not constitute a binding offer unless expressly stated in writing by Your Cargo Contact BV.

Dashboard content is provided “as is,” and Your Cargo Contact BV makes no warranties regarding the accuracy, completeness, or real-time availability of such information.

Your Cargo Contact BV is not responsible for delays, inaccuracies, or interruptions affecting the availability or precision of operational data accessible via the Website.

5. User-Entered Data

Where the Dashboard allows you to enter data (including shipment information), you agree that:

- all information you submit is accurate, complete, and lawful;
- you have the authorisation to provide such information;
- you will not upload any harmful, incorrect, or misleading data;
- Your Cargo Contact BV may rely on the information you submit for operational and service purposes.

Your Cargo Contact BV reserves the right to modify, restrict, or delete user-entered data if it violates these Terms, presents inaccuracies, or poses technical or security risks.

6. Intellectual Property

All content published on the Website, including text, images, graphics, logos, and design elements, is the property of Your Cargo Contact BV or its licensors, unless otherwise stated.

You are granted a limited, non-exclusive, non-transferable right to access and view the Website content for personal and informational purposes only.

Any other use, including reproduction or modification, requires prior written authorization from Your Cargo Contact BV.

7. Links to Third-Party Websites

The Website may include links to third-party websites for convenience or reference. Your Cargo Contact BV does not control or endorse these websites and is not responsible for their content or privacy practices. Access to any third-party site is at your own risk.

8. Data Processing and Privacy

The Website may collect limited personal data for technical and security purposes, such as IP addresses, browser type, operating system, and access timestamps. This information is automatically recorded by our hosting provider to ensure the Website's proper functioning and security. In addition to technical data automatically collected by our hosting provider (such as IP address, browser type, operating system, and access timestamps), the Website may collect personal data that you voluntarily submit through the contact form or the dashboard page.

Any personal data collected is processed in accordance with our Privacy Notice and applicable data protection laws. By using the Website, you acknowledge that you have read and understood our Privacy Notice.

9. Limitation of Liability

The Website and its content are provided "as is". Your Cargo Contact BV makes no representations or warranties, express or implied, regarding the accuracy, completeness, or reliability of the information provided. The content of the Website is provided for general information only and should not be relied upon as professional, operational, or commercial advice.

Your Cargo Contact BV is not responsible for delays, inaccuracies, or interruptions affecting the availability or precision of operational data accessible via the Website.

Your Cargo Contact BV does not guarantee that the Website will always be available, uninterrupted, or error-free. We may suspend, withdraw, or modify any part of the Website at any time without prior notice.

To the fullest extent permitted by law, Your Cargo Contact BV shall not be liable for any direct, indirect, incidental, or consequential damage arising out of your use or inability to use the Website.

10.Changes to These Terms

We may update these Terms from time to time. Updates will be posted on the Website with a revised "Last Updated" date. Continued use of the Website after updates constitutes acceptance of the new Terms.